

FirstBus Commuter Travel Club



User Guide for ERA Delegates

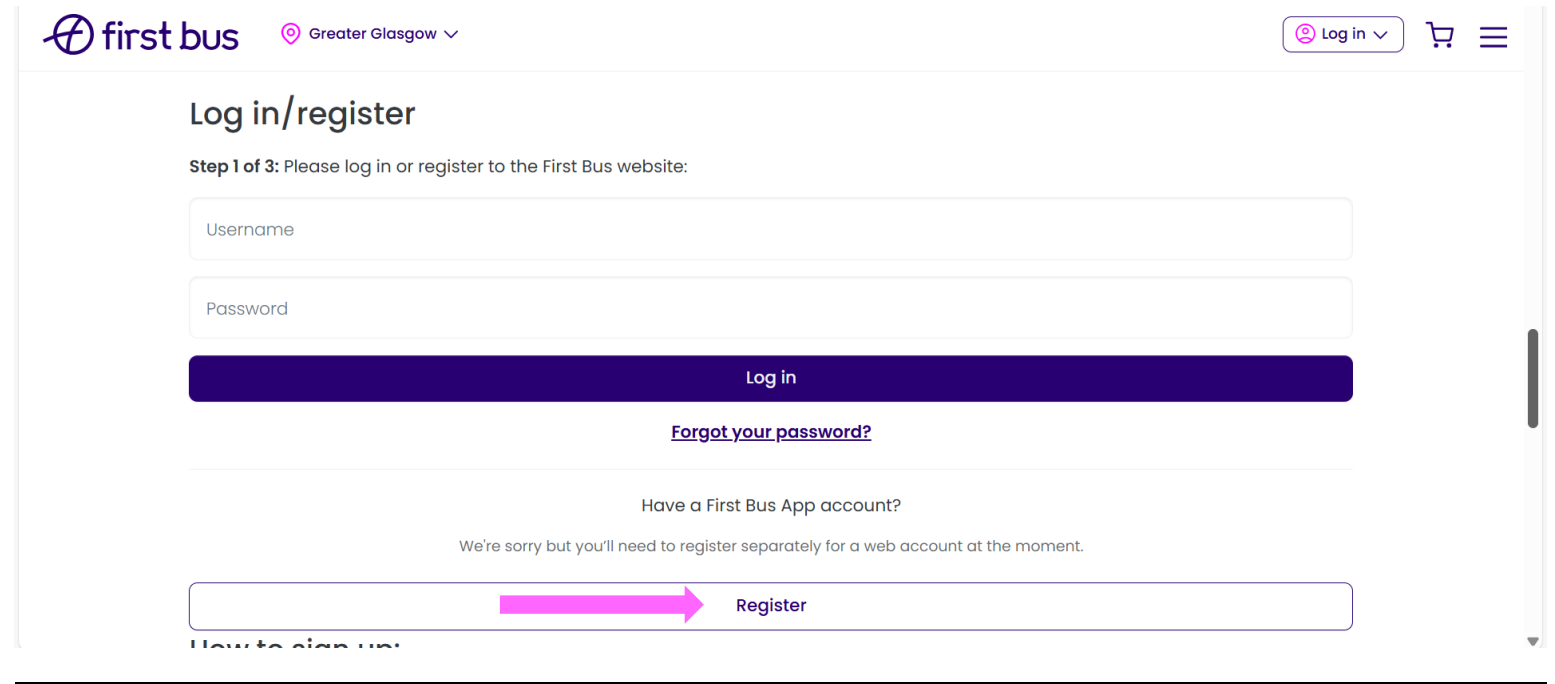
How to access 20% discount
on bus travel across
Glasgow,
including Glasgow Airport
Express



Step 1. Visit [Commuter Travel Club | First Bus](#)

Step 2. Scroll down to Log in/Register

Step 3. Click Register



The screenshot shows the 'Log in/register' page on the First Bus website for Greater Glasgow. The page features a navigation bar with the First Bus logo, the location 'Greater Glasgow', a 'Log in' button, and icons for a shopping cart and a menu. The main content area is titled 'Log in/register' and includes the instruction 'Step 1 of 3: Please log in or register to the First Bus website:'. Below this are two input fields for 'Username' and 'Password'. A prominent blue 'Log in' button is positioned below the password field, with a link for 'Forgot your password?' underneath. A horizontal line separates the login section from the registration section. The registration section asks 'Have a First Bus App account?' and provides a message: 'We're sorry but you'll need to register separately for a web account at the moment.' At the bottom of this section is a 'Register' button, which is highlighted with a pink arrow pointing to it from the left. The page is partially obscured by a vertical scrollbar on the right side.

first bus Greater Glasgow

Log in

Log in/register

Step 1 of 3: Please log in or register to the First Bus website:

Username

Password

Log in

[Forgot your password?](#)

Have a First Bus App account?

We're sorry but you'll need to register separately for a web account at the moment.

Register

How to sign up:

Step 4. Enter information required to create new account, once complete, click Create new account

Create new account

Account Information

Several special characters are allowed, including space, period (.), hyphen (-), apostrophe ('), underscore (_), and the @ sign.

The email address is not made public. It will only be used if you need to be contacted about your account or for opted-in notifications.

Password strength:

Passwords match:

Provide a password for the new account in both fields.

Personal Information

Delivery Information

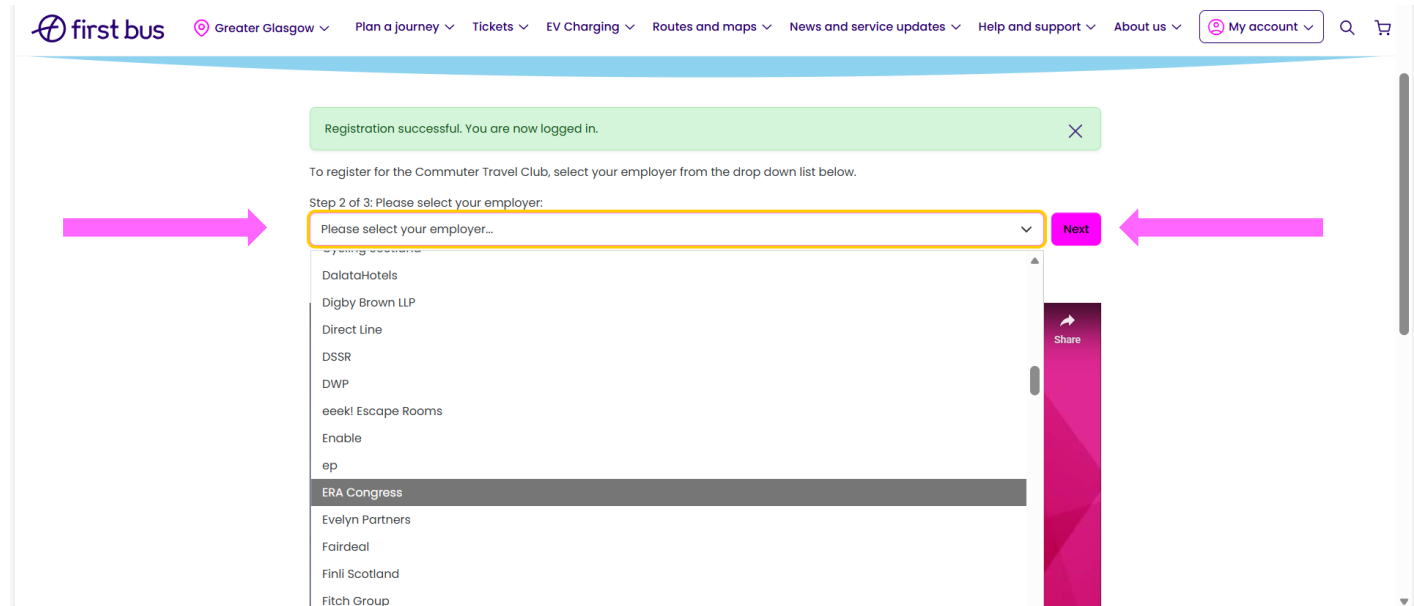
Same as personal information

Marketing Preferences

We will only send marketing communications to persons 16 and over – please tick to confirm if you are over 16 (after ticking you will be able to choose your marketing preferences):

 I confirm that I am over the age of 16

Step 5. Once an account has been created, select ERA Congress as an employer from the drop down menu and click Next.



Step 6. Enter the passcode ERA2026 and click Register

Commuter Travel Club

To complete your registration, you need to confirm that you work for ERA Congress.

Please enter your Commuter Travel Club Passcode. This will have been provided to you by your company, by email or on posters within your workplace.

Step 3 of 3: Please enter your Commuter Travel Club Passcode: ERA2026

Register

I've selected the wrong organisation.



Step 7. Select your tickets

Click on each ticket for more information and click Add to Cart to continue with a purchase

Glasgow Airport Express

Services to and from Glasgow Airport

7 Day Freedom

£30.80

Seven day tickets that can be used to make two single journey trips via the Glasgow Airport service and unlimited travel on any other First Glasgow service. Please note that... [View more](#)

Mobile

£30.80

Send your ticket to your mTicket wallet in the First Bus App.

Valid for 7 days after activation in the First Bus App

Add to cart

Checkout

Step 8. Click Checkout to continue

Step 9. Next, you will find a summary of your selection.

To continue to payment, click Next Step: Your Ticket Details

To add more tickets to the basket, click Continue Shopping

Greater Glasgow Bus Tickets Online

Whether you're travelling in Greater Glasgow for a month, three months or even a year, we're making it easier to buy bus tickets. You can now order your First Bus Glasgow tickets online and get them delivered straight to your door. Just choose the ticket that's right for you. It's as simple as that.

Below, you can choose from all tickets available to buy online. For details of all ticket prices and purchase offers, please go to the [ticket prices](#) page.

	Ticket	Price
1	Glasgow Airport Express Adult 7 Day Freedom (Delivery: Mobile. Valid for 7 days after activation in the mTickets App)	£ 30.80
	Sub-total	£ 30.80


For tickets delivered to the **First Bus App** on your phone: on the next page you will need to enter the email address linked to the mTicket account for each mTicket purchased. You must scan the ticket on your phone every time you travel. Tickets cannot be amended after purchase.

Total **£ 30.80**


Continue Shopping


Next step: Your Ticket Details

Step 10.
To complete payment, first you must download the First Bus App onto your chosen device

Please supply passenger details for any tickets marked with 

Ticket	Price
1 Glasgow Airport Express Adult 7 Day Freedom (Delivery: Mobile. Valid for 7 days after activation in the mTickets App) Edit Passenger Details	£ 30.80

Same as above 

Title
Mr 

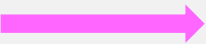
First name


Last name


App account email address

[Confirm app account](#)

Get the First Bus App



 Download on the App Store

 GET IT ON Google Play

Total

£ 30.80

[Continue Shopping](#)

[Pay Now](#)

Step 11.

On your device, select Create account, enter your details and click Create an account.

The screenshot shows the account creation process in the mTickets app. The top navigation bar is purple with 'Cancel' on the left and 'Sign in' in the center. Below the bar, there are two buttons: 'Sign in' and 'Create account'. A pink arrow points from the 'Create account' button in the top bar to the 'Create account' button in the main content area. The main content area contains a form with the following fields: 'Full name', 'Email address', 'Phone number', and 'Password'. Below the form is a checkbox labeled 'I am over the age of 16'. A pink callout box with a warning icon contains the text: 'If you'd like to hear from us, please confirm you're over the age of 16 and select your preferred method of contact. Otherwise, press "Create an account"'. A pink arrow points from this callout box to the 'Create an account' button at the bottom of the screen. To the right of the form is a section for contact preferences. It starts with the text 'From FirstBus and others? we'd also like to ask your opinion on how we're doing, and your views on possible new products and services.' followed by a consent statement: 'Please tick the Yes box below to give your consent. You can change how and when we get in touch at any time.' Below this is a section titled 'YES PLEASE, I'D LIKE TO HEAR FROM YOU BY:' with three options: 'Email / electronic means' (checked), 'SMS', and 'Phone'. Below that is a section titled 'NO THANKS:' with one option: 'I'd prefer not to hear from you'. At the bottom of the screen is a large pink button labeled 'Create an account'.

Cancel Sign in

Sign in Create account

If you already have an mTickets app account, you can [Sign in here](#) with the same details.

Full name

Email address

Phone number

Password

I am over the age of 16

If you'd like to hear from us, please confirm you're over the age of 16 and select your preferred method of contact. Otherwise, press "Create an account".

From FirstBus and others? we'd also like to ask your opinion on how we're doing, and your views on possible new products and services.

Please tick the Yes box below to give your consent. You can change how and when we get in touch at any time.

YES PLEASE, I'D LIKE TO HEAR FROM YOU BY:

Email / electronic means

SMS

Phone

Post

NO THANKS:

I'd prefer not to hear from you

[Read our Privacy Policy](#)

[Our operating companies](#)

By creating an account, you agree to our [Terms and Conditions](#)

Create an account

Step 12.

Return to the FirstBus Website and enter passenger details.

Ensure email address is the same one used on the App,

Click Confirm app account and then Pay Now

Please supply passenger details for any tickets marked with ⓘ

Ticket	Price
1 Glasgow Airport Express Adult 7 Day Freedom (Delivery: Mobile. Valid for 7 days after activation in the mTickets App) Edit Passenger Details	£ 30.80

Same as above ↴

Title
Mr ▼

First name

Last name

App account email address

[Confirm app account](#)

Get the First Bus App

Download on the App Store

GET IT ON Google Play

Total £ 30.80

[Continue Shopping](#) [Pay Now](#)

Step 13. Complete billing address information

Step 14. Accept terms and conditions

Billing Address

Please ensure that the name, address, and postal code you provide match the details the card issuer holds for the account.

Same as Personal Information

Title
Mr



First name

Last name

Country

United Kingdom



Postcode

Street address

Town / City

Agreement

Our [Privacy Policy](#) sets out the basis on which any personal data you provide to us will be processed.

Before proceeding, please view our [terms and conditions](#).

I accept the [terms and conditions](#).




Step 15.


Choose preferred method of payment and enter payment details,
Click Pay Now

Payment

One payment of £30.80



Choose a way to pay

 Card

 PayPal

Please keep a record of my card so I can check out faster next time

[Continue Shopping](#) [Pay Now](#)



Step 16.

Your ticket should now appear on your device via the FirstBus App, in the Tickets section



Plan



Tickets



More